

RETURNING HOME, BACK TO COMMUNITY FROM CUSTODIAL CARE (RHCCC) PROGRAM

(Not just a pilot)



The Townsville-Mackay Medicare Local (TMML) acknowledges the Traditional Custodians of the lands on which we meet today and pay our respect to Ancestors, Elders and Community Members who have contributed to the struggle for the rights of Aboriginal and Torres Strait islander families to health and effective health service delivery systems that are accessible to Indigenous people.

Throughout this presentation, the words Aboriginal and Torres Strait Islanders and Indigenous will be used interchangeably and have the same meaning

About TMML

Our Vision: Leading strong effective Primary Health Care

Our Values: Commitment to Community, Respect, Integrity, Innovation, Compassion

Our Mission: Delivering local primary health care solutions through General Practice and other primary health care providers



Where Are We:



Townsville-Mackay Medicare Local region

RHCCC STORY: PROGRAM LOGO



RHCCC Features

PURPOSE

KEY
OUTCOME

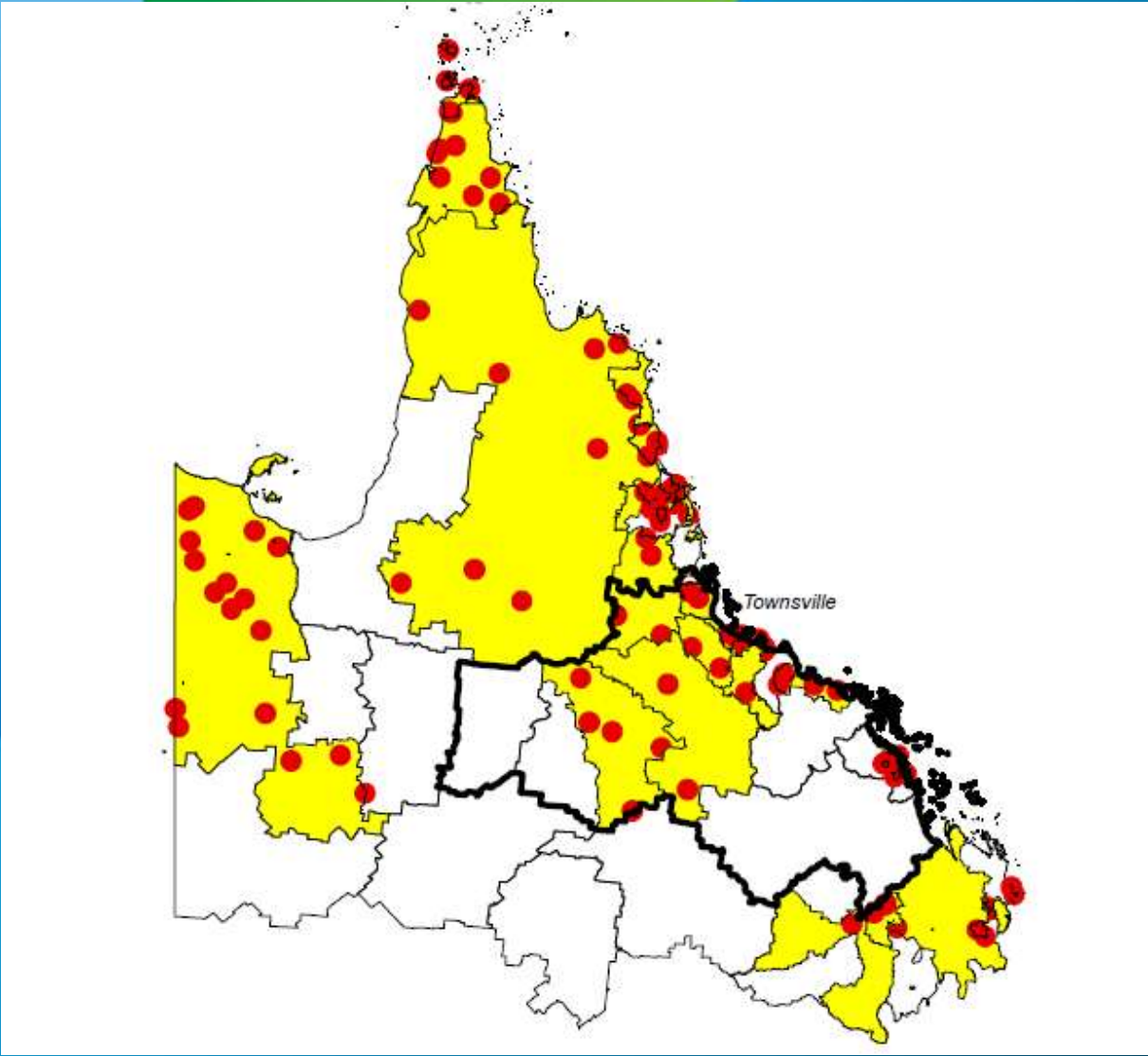
TEAM

NATIONAL
PICTURE

TMML RHCCC Model of Care

- RHCCC case management – for new referrals
- Holistic transitional care for women (pre and post release transition plans focused on the client's needs)
- Referral pathways (primary health care, social services and TWCC Indigenous cultural staff including other staff)
- Social and emotion wellbeing (Bindal Sharks Women's Leadership Program)
- Strengths-based approach
- Indigenous workforce (formal and informal networks)
- Relationships building – other stakeholders MOUs
- Community voice – important to have local Aboriginal and Torres Strait Islander people's voices in planning as the program evolved (i.e. yarning circles)

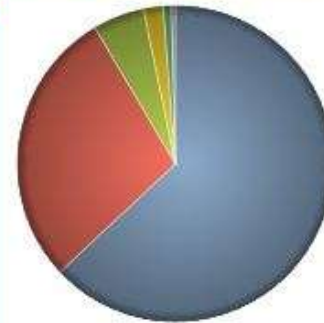
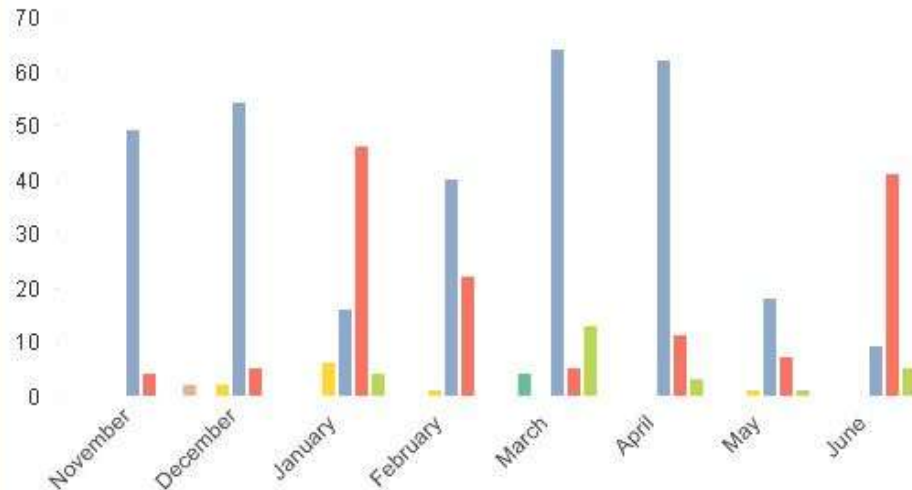
TMML / Townsville Women's Correctional Centre (TWCC) Region



Program Achievements

RHCCC Nov13-June14
Total= 495

RHCCC - Reason for Contact

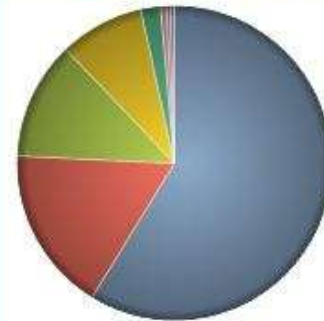


- Family, Social and Emotional Wellbeing
- Reintegration back into community
- Supported Accomodation Services
- Education, Employment and Job Readiness
- Centrelink and Medicare Access
- Access to ATODS

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RHCCC - Type of Contact



- Yarning Circle
- IPA NON CONTAC
- One on One
- Phone
- Returning home to communityfrom Custodial Care
- Transportation of consumer
- Admin Time
- Appointment Standard

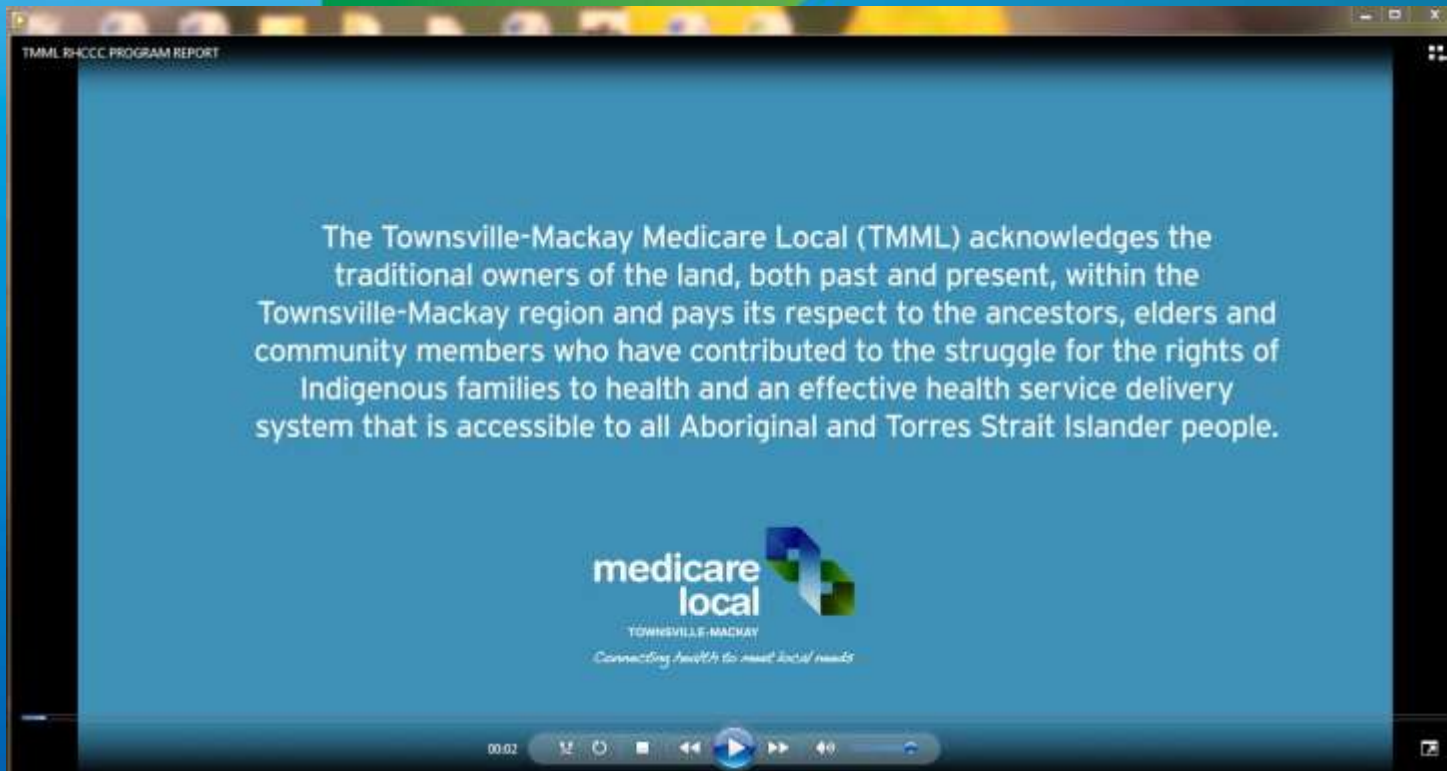
Achievements Continued

- Recruitment of two Indigenous female staff
- 495 episodes of care
- 321 stakeholder meetings
- 126 women participating in program
- 4 women's leadership program and 1 men's leadership program
- 106 women received pre-post transitional support
- Qualitative RHCCC DVD
- 26 referrals to Queensland Department of Housing
- 5 media releases to promote program
- MOUs (finalised or draft) with AMSs, Aboriginal Hostels Limited, TWCC, Queensland Health. Six MOUs formalised during the year.

RHCCC Program Next Steps

- TMML is exploring avenues to identify how to maintain progress achieved to date.
- Promote the outcomes achieved through program.
- Add to evidence-base for woman transitioning from custodial care back to community.
- Continue to advocate to Senior Management and external agencies for continued recurrent funding.

RHCCC Evaluation DVD



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