SUMMARY

The Context & Role of General Practice
The Need for Change
The Role of Divisions
Divisions at Centre of Primary Health
Divisions as Managers
Divisions as Change Agents
PI LLARS OF GENERAL PRACTICE

- Continuous
- Comprehensive
- Coordinated
Fundamentals of Australia’s Health

• DRIVERS
  - Increased Aging
  - Increased chronic care needs
  - Increased private outlay
  - Increased Federal Funding %
  - Increased preventative activities
Australia’s Health Expenditure

- PBS – 90%
- MBS – 74% of attendances are GP
  - 26% of attendances are Specialist
- Private (insurances, out of pocket)
- Aged Care

All largely GP influenced
Drivers for Change

• Agreement
• Incentives
• Infrastructure
• Resources
Barriers to Change

• Time
• Trust
• Territory
• Tradition
Catalysts for General Practice Changes

- Infrastructure and support
- IM/IT
- Quality agenda
- Personnel – Practice Nurses, Managers
Riverina Division of General Practice and Primary Health Ltd
Vision

‘A leading Division providing General Practice with quality innovative services that improve health outcomes for individuals and the community’
Mission

The Riverina Division of General Practice & Primary Health ensures the central role of general practice in health care.

The Division will empower General Practice to improve the health of the community by assisting with:

- Effective advocacy, support, communication and representation
- Enhancing quality general practice and provision of primary health care services
- Collaborating with the broader health system, the community and other key stakeholders
DIVISIONS DELIVER LOCAL HEALTH SOLUTIONS THROUGH GENERAL PRACTICE
Division Roles

• Implement - policy and programs
• Influence – representations
• Integrate – across primary health including communication
• Innovate
National Divisions Network Structure
Division Area
Allied Health Centered Initiatives

• More Allied Health Services (MAHS)
  - Diabetes Educator
  - Podiatrist
  - Dietitian
  - Occupational Therapist
  - Asthma Educator

• Access to Applied Psychological Services (ATAPS)
  - Psychologists
  - Social Worker

• Pre-diabetes
  - Exercise physiologist
  - Diabetes Educator/Dietitian
Pharmacy Centered Initiatives

- Residential Medication Management Review (RMMR)
- National Pharmacy Service (NPS)
- Quality Use of Medicine (QUM)
- Enhanced Divisional Quality Use of Medicine (EDQUM)
- Home Medicine Review (HMR)
Practice Centered Initiatives

• Managers
• Practice Nurses
• Immunisation
• IM/IT
• Accreditation
GP Centered Initiatives

• Accreditation
• Recruitment
• Retention
• CPD
• Collegiality
DIVISIONS WILL BE THE PROVIDER OF CHOICE
Building on our Strengths to advance Primary Health Care

- Changes to constitution to address the Division’s Primary Health Care focus, role, membership, accountability and governance
  - Effective 1 December 2004
  - Provides for *Primary and Associate Members*
  - Board from 9 GP Directors to 7 Primary Members and 2 Associate Members
Building on our Strengths to advance Primary Health Care

Name change from
Riverina Division of General Practice Inc
to
Riverina Division of General Practice and Primary Health Ltd
Committee Structure

Riverina Division of General Practice & Primary Health
Committee Structure
August 2006

Board of Directors

Performance Monitoring Committee
- Finance & Audit
- Quality
- Engagement/Integration
- Risk Management

General Practice Support
- CPD
  - GPs
  - Practice Nurses
  - Practice Managers/staff
- Workforce
  - Recruitment/retention
  - Locums
  - Registrars
  - Medical Students
- Accreditation
- HR
- MSOAP
- MAHS
- BOIHC
- RHS
- IM/IT

Clinical Reference Group
- Health Promotion
  - Zest
  - Practice information
  - Media
- Population health
  - Men's Health
  - Youth Health
  - Women's Health
- CDM
  - Diabetes, CVD, Asthma, palliative care, mental health (including D&A)
- Immunisation
  - Childhood & Whole of life

Avian Flu Ctee
WGPSAHS Board/Clinical
Aged Care GP Panels
NPC Group
EDQUM/ERN Group
Integrated Primary Health
Funding Sources

RIVERINA DIVISION OF GENERAL PRACTICE & PRIMARY HEALTH LTD
Source of Funds to 31st January, 2007

- DoHA Funding: 71%
- Other Project Funding: 20%
- Admin. Support for Programs: 5%
- Interest Earned: 2%
- Other Revenue Earned: 2%
- Division Funds: 0%
Meeting the Challenges in a Changing Environment

For the Big picture

- Chair-Australian General Practice Network
- Board-Alliance Of NSW Divisions
- Board-RACGP - NSW Faculty
- Chair-NSW Division Executive Network
Meeting the Challenges in a Changing Environment

- Staff Qualifications and expertise
  - Health administration
  - Business Management
  - Accountancy
  - HR Management
  - Computer Science
  - Practice Management
  - Research
  - Health Promotion
  - Nursing

- Clinical Psychology
- Clinical Pharmacy
- Social Welfare
- Occupational Therapy
- Dietetics
- Diabetes Education and Management
- Asthma Education
- Podiatry
- Human Movement
Meeting the Challenges in Changing Environment

- Drug & Alcohol-GP Education (AHS)
- Practice Nursing
- Medical Specialist Outreach Program (MSOAP)
  - Psychiatrist
  - Rheumatologist
  - Paediatric Haematology and Neurology.
- HR/IR Support - Consortium of Divisions
- Zest Magazine
- Palliative Care
- Dementia Care

- Falls Prevention
- Men’s Health-Pit-stop
- Youth Health
- Asthma- Harvest
- GP Registrar/OTD Support (CCC)
- I PHCS-Cootamundra
- Accommodation
  - Cootamundra – Medical students & GP Registrars (RACGP)
Meeting the Challenges in a Changing Environment

- Primary Care Nurses
- Better Outcomes in Mental Health Care
- National Primary Care Collaboratives
- Quality Use of Medicines
  - NPS
  - HMR
  - EDQUM (Pre Diabetes)
  - ERM
- Allied Health Services (MAHS, ATAPS, Pre Diabetes)
Meeting the Challenges in a Changing Environment

Program Delivery

Core Programs + Innovation + Diversity = Improved Primary Health
SUMMARY

The Context & Role of General Practice
The Need for Change
The Role of Divisions
Divisions at Centre of Primary Health
Divisions as Managers
Divisions as Change Agents
And the Future???
MORE CHANGE
&
Expansion of the Primary Health role