

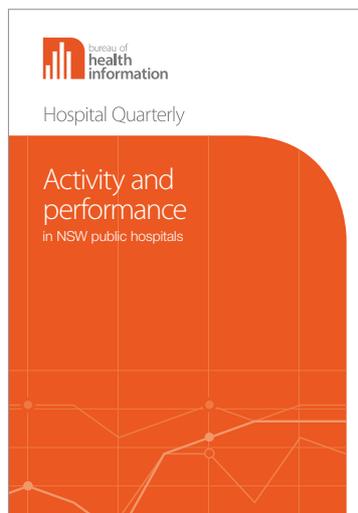
Read about some of the latest BHI reports below. All reports are available online at bhi.nsw.gov.au



Healthcare in Focus 2015

BHI's sixth annual performance report compares the performance of the healthcare system in NSW with Australia and 10 other countries.

More than 130 measures are used to assess how care in NSW is provided and how it responds to the needs of the population. The report draws upon national and international data, including the results of the 2015 Commonwealth Fund Survey, to place the NSW results in an international context.



Hospital Quarterly

Hospital Quarterly is a series of regular reports that track services provided in NSW public hospitals and the timeliness with which they are delivered. The report is structured around two types of measures – activity and performance measures.

Additional comparative information at a local health district, peer group and hospital level is also available at BHI's interactive data portal *Healthcare Observer* on our website.



The Insights Series Healthcare in rural, regional and remote NSW

This *Insights* report examines how the healthcare system responds to the challenges posed by geography and isolation in rural, regional and remote areas of NSW. The report brings together a wide range of information sources, including quantitative and qualitative data, to assess healthcare provided to the people of NSW across rural and urban settings. Detailed survey results, including hospital level data, are available online.



The Insights Series Return to acute care following hospitalisation

This *Insights* report examines the rate of return to acute care within 30 days for five clinical conditions (acute myocardial infarction, ischaemic stroke, congestive heart failure, pneumonia and hip fracture surgery) and within 60 days for two elective surgeries (total hip and total knee replacement) across 78 NSW public hospitals between July 2009 and June 2012. Performance profiles at a hospital level are available online.

Read about some of the latest BHI reports below. All reports are available online at bhi.nsw.gov.au



The Insights Series
Healthcare performance across the life span, Volume 1

Volume 1 of this *Insights Series* report examines the relationship between ageing and healthcare, particularly in terms of how older people use and experience health services. Focusing on adults aged 55+ years, the report explores age-stratified patterns of hospitalisation, elective surgery, emergency department visits and of patients' experiences, views and ratings of care.



The Insights Series
Healthcare performance across the life span, Volume 2

Volume 2 of this *Insights Series* report examines how children and young people use and experience health services in NSW. Focusing on children aged 0–17 years, the report explores three different types of services provided; emergency department visits, hospital admissions and elective surgeries.

BHI patient surveys

Each month we ask thousands of people in NSW to tell us about their recent experience with the public healthcare system as part of our patient survey program. The surveys ask patients questions about different aspects of their care such as accessibility and timeliness, the physical environment of the hospital, safety and hygiene, communication and information, and whether they were treated with respect and dignity.

Results from BHI patient surveys are available at BHI's interactive data portal *Healthcare Observer* on our website bhi.nsw.gov.au/healthcare_observer



Patient Perspectives
Hospital care for Aboriginal people

This report provides, for the first time, system-wide and detailed information about Aboriginal patients' experiences of hospital care in NSW. The report draws on data from almost 2,700 Aboriginal patients who were admitted to a NSW public hospital in 2014. Performance profiles at a local health district level are available online.



Patient Perspectives
How do outpatient cancer clinics perform?

BHI collaborated with the Cancer Institute NSW to produce this report that describes the experiences and outcomes of care of more than 3,700 patients who visited a NSW public hospital outpatient cancer clinic in 2015. Performance profiles at a hospital and local health district level are available online.



Patient Perspectives
Hospital care for people with cancer

BHI collaborated with the Cancer Institute NSW to produce this report about hospital care for people with cancer. The report draws on Adult Admitted Patient Survey results from almost 6,500 patients with cancer who were admitted to a NSW public hospital from 2013 to 2014. Performance profiles at a hospital level are available online.