

Annette Panzera

Annette Panzera (BMgt, MPH) is a project manager/senior research officer with the ABCD Case Studies project “Lessons from the best to better the rest” at the Anton Breinl Research Centre for Health Systems Strengthening, James Cook University (JCU), north Queensland. This project is NHMRC funded research and looks at the role of continuous quality improvement (CQI) in six high performing remote primary health care centres. She has also worked with Queensland Health (QH) in north Queensland on several clinical redesign projects. Previous to coming to JCU/QH in late 2010 she spent 10 years working at the Organisation for Economic Cooperation and Development (OECD) as a statistician and policy analyst in Paris. Here she focused on producing quantitative health, education and family policy research. Some examples of OECD health publications that she contributed to include Health at a Glance (in particular Health Quality and Care Indicators), Child Health Indicators for the OECD Family database, and several case studies on the role that private health insurance plays in OECD member’s health systems (including Australia).