

Randal Newton-John

Randal Newton-John is the Executive General Manager of Operations at On the Line, the provider of MensLine Australia. He holds a Bachelor of Arts and a Graduate Diploma of Health Science. Randal's clinical career commenced as a group facilitator and trainer. He has worked in the area of men's health and wellbeing for over 10 years as a counsellor, group facilitator and manager. Randal has overseen the development of the MensLine Australia service for the past five years, including the introduction of online chat and video counselling. Randal leads the Operations team in the management of all On the Line's service contracts. He has overall responsibility for the operations of eight counselling services, and more than 80 clinical staff. This involves overseeing staffing levels, developing and implementing procedures and monitoring service performance. Randal and his team play a significant role as On the Line continues to pioneer new modalities of remote counselling to the Australian community. Randal has presented at numerous conferences on MensLine Australia and is a regular media spokesperson for men's issues for On the Line. He has a particular interest in highlighting men's issues and encouraging men to seek support—like contacting MensLine Australia.