

## Laura Harnett

Laura Harnett is currently the President of the West Australian Committee of the Australian Association of Practice Management, and is employed as the Practice and Workforce Support Coordinator at Rural Health West, the rural workforce agency for Western Australia. Starting out as a trainee medical receptionist in a general practice located in the South West of Western Australia, Laura has gained varied experience and training in frontline management, quality improvement, finance and human resources. In 2005 Laura relocated to Perth and launched into medical recruitment, spending six years recruiting rural medical workforce, firstly with Gemini Medical Services and then Rural Health West as Recruitment and Locum Management Team Leader. Laura has also spent significant time assisting international medical graduates with orientation to Australian general practice, navigating pathways to general and specialist medical board registration and completing Health Insurance Act (Medicare Provider Number) restrictions. Since 2011 Laura has been providing practice management and business support services to rural general practice principals and managers by providing template policies and procedures to meet accreditation standards, implementing webinar training sessions, carrying out mock accreditation surveys, providing education on the Medicare Benefits Schedule, Practice Incentives Program, Telehealth and varied other practice education needs on request.