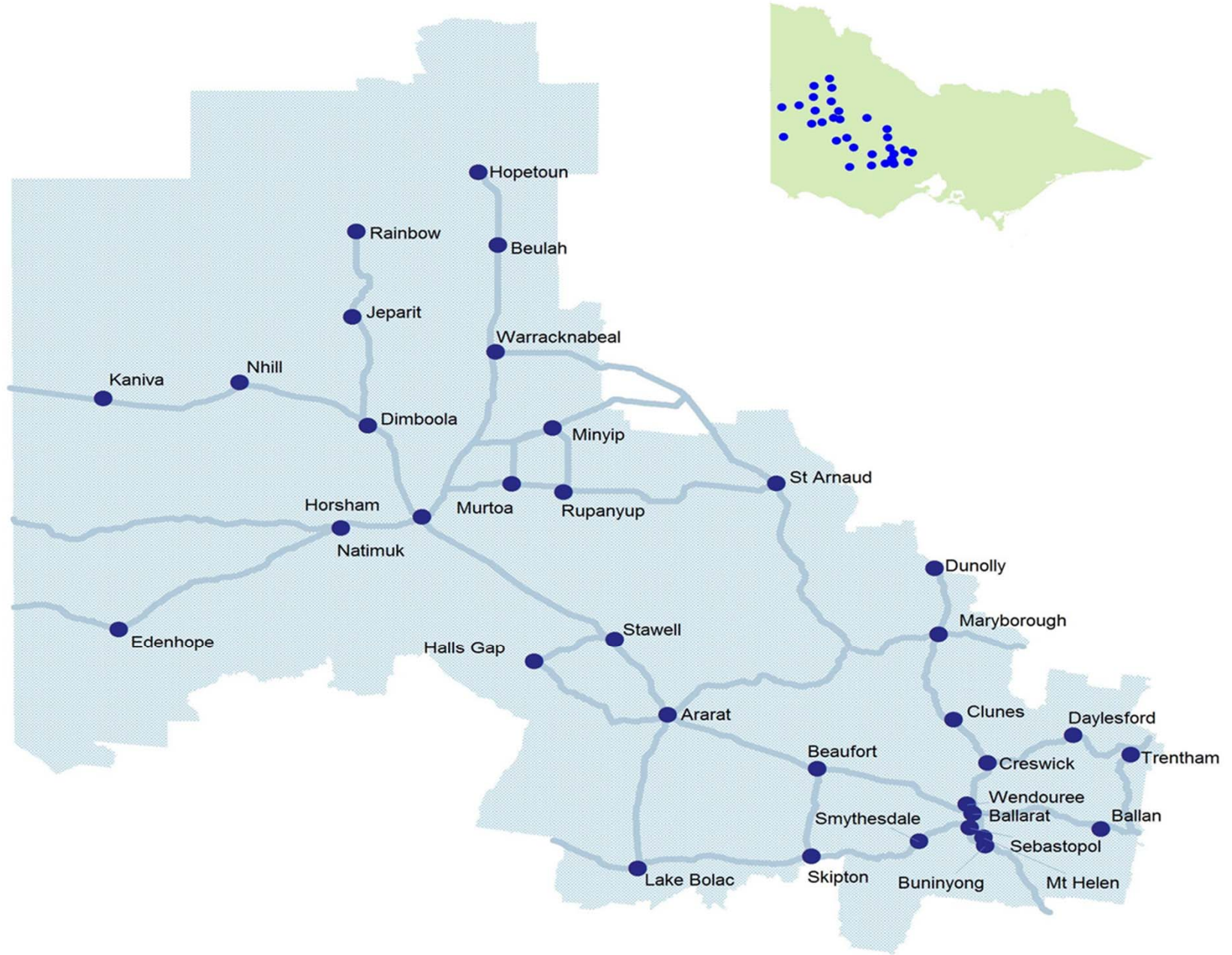


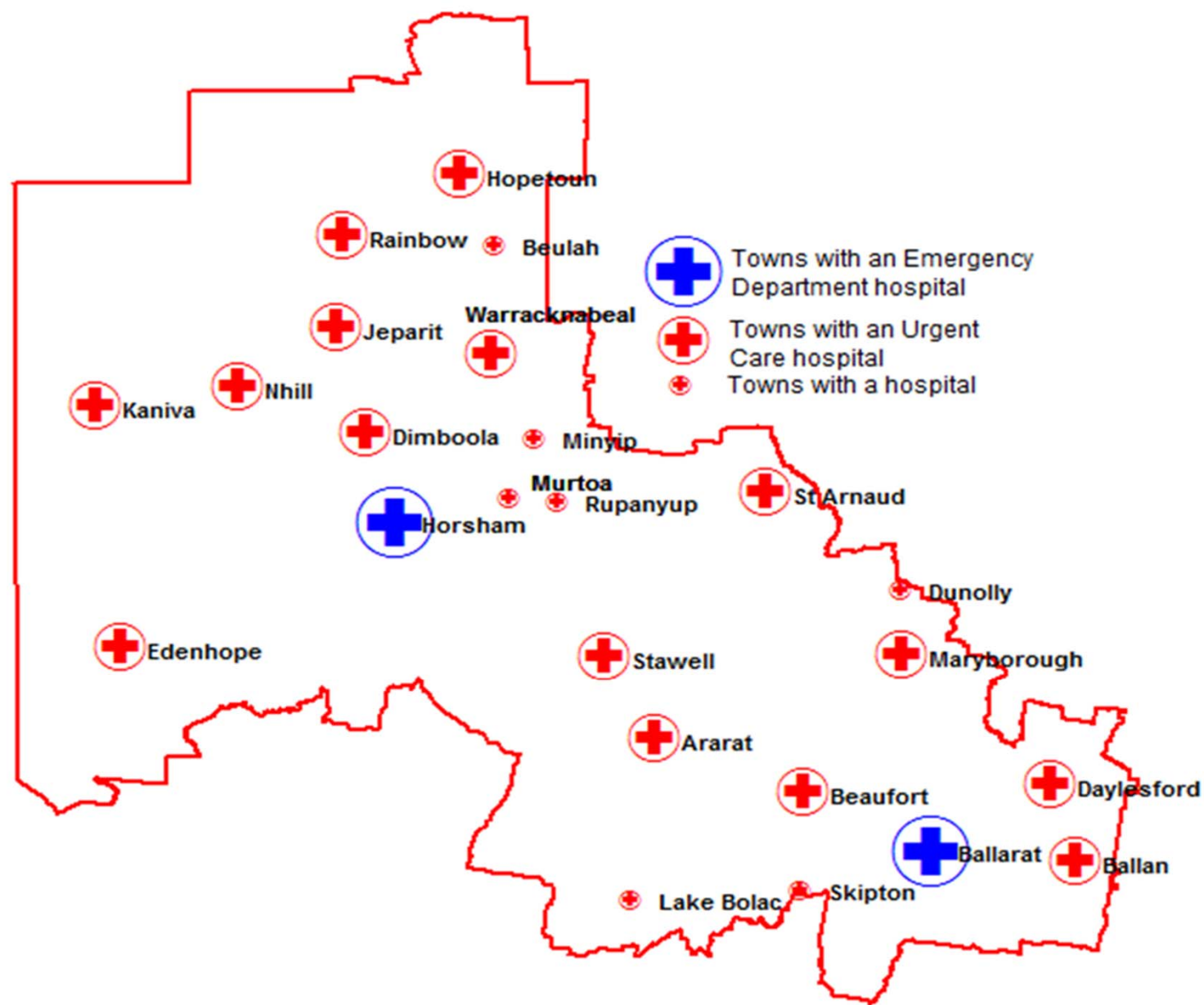


*Connecting health to meet local needs*

# Getting Patients to and from Urgent Afterhours Care in the Grampians Region: The Role local Taxi Providers can play

Meredith Johnson, Deidre Rennick - Grampians Medicare Local  
National Rural Health Conference, May 2015





## Identifying the Problem

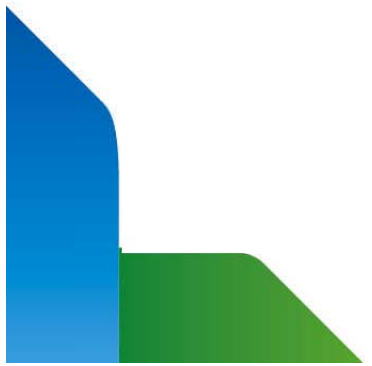
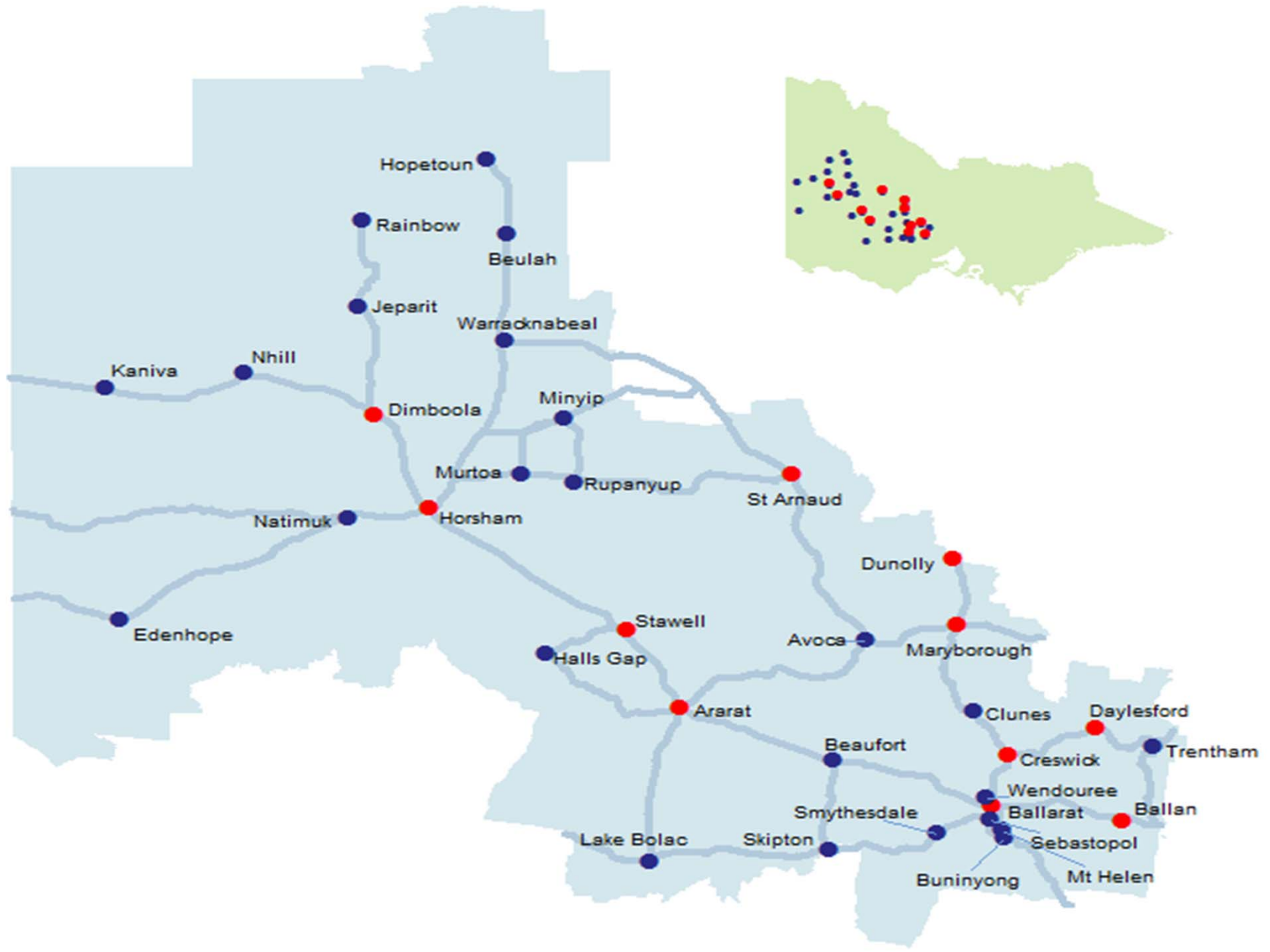
- Hospitals
- Consumers
- Ambulance



## Our Choice: Regional Taxi Providers

- **Been done before (ACTML)**
- **Inexpensive**
- **Reliable**
- **Available**
- **Used to medical transport (DVA)**
- **Geographically dispersed**





# How it Works



Home – 1800 022 222

Phone triage by healthcare professional

Need After Hours Care

Call Centre

Taxi

Point of Care

Home



# Getting Started



## Negotiate Contracts

- **Call Centre**
- **Taxi Companies**

## Generate database

## Communicate and Promote

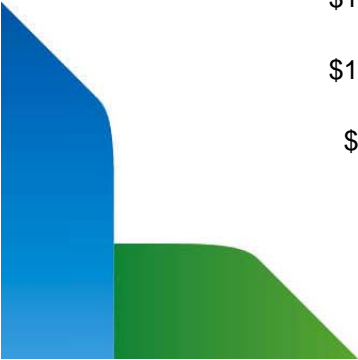
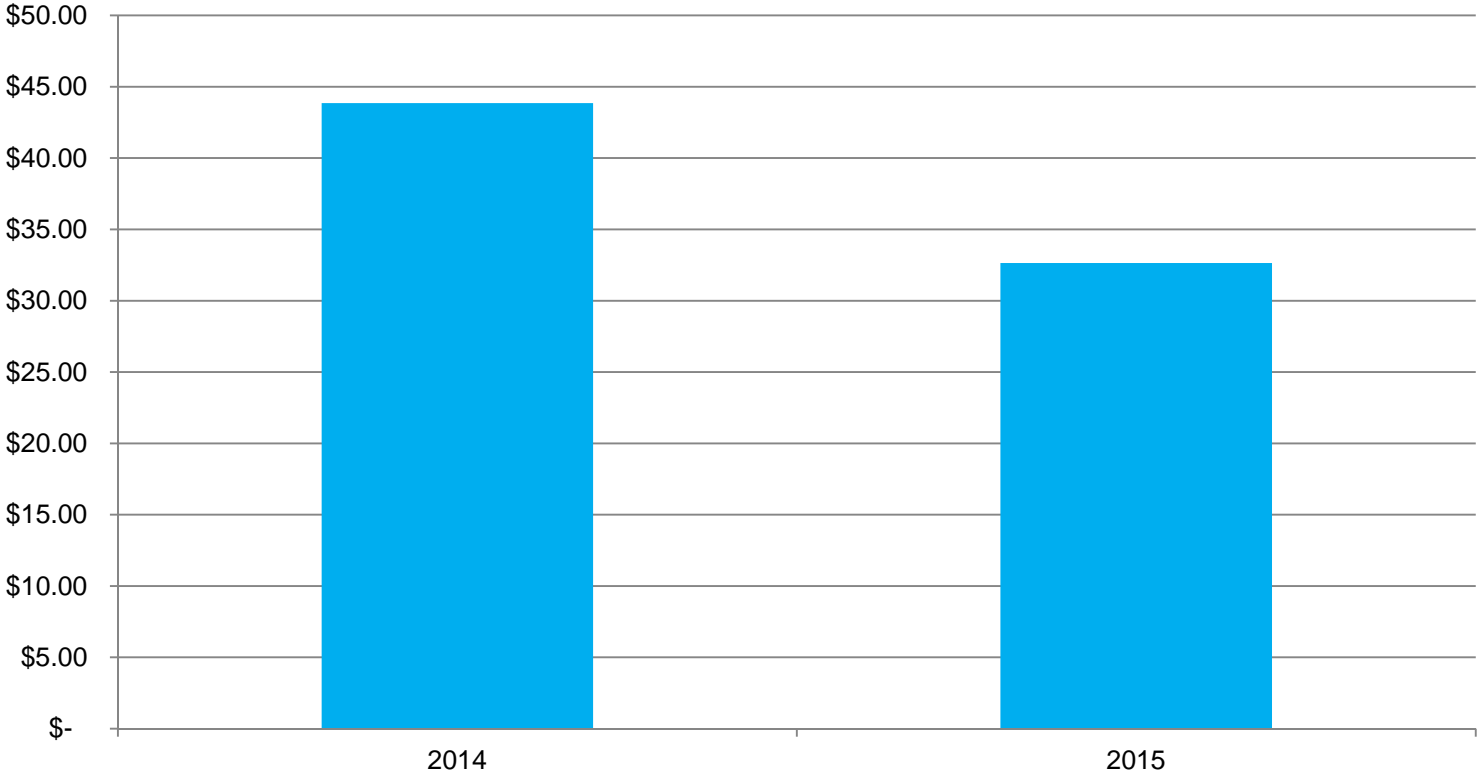
- **Health Services**
- **General Practices**
- **Not the public**





# Results

### Average Cost per Transport



## Results cont.

### Average:

- \$3,500 per month
- \$42,000 per annum
- or just 20c per person per annum



## How to Quantify the Savings ?

### **Ambulance Service Saving**

<b>Destination</b>	<b>Ballarat to St Arnaud</b>
Ambulance Cost	\$685
Taxi Cost	\$232
<b>Saving</b>	<b>\$453</b>

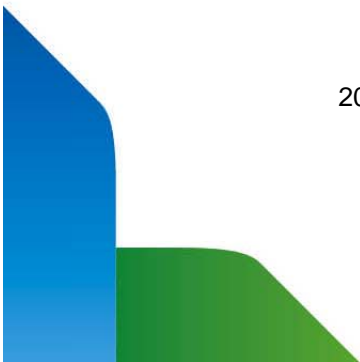
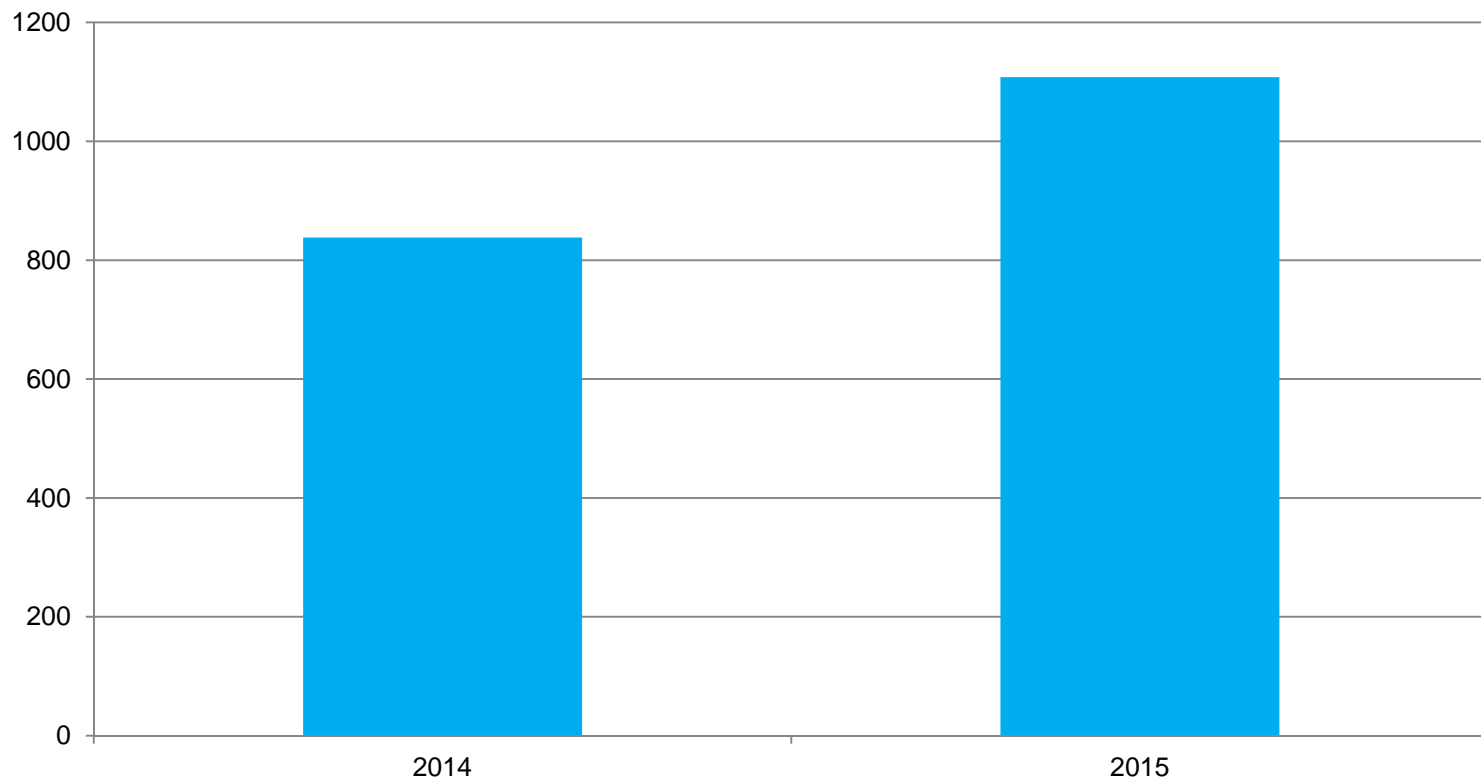
### **Health Service Saving**

5 Overnight admissions	\$4,280
15 Day admissions	\$9,450
<b>Health Service Cost</b>	<b>\$13,730</b>
Taxi Cost	\$2,401
<b>Saving</b>	<b>\$11,329</b>

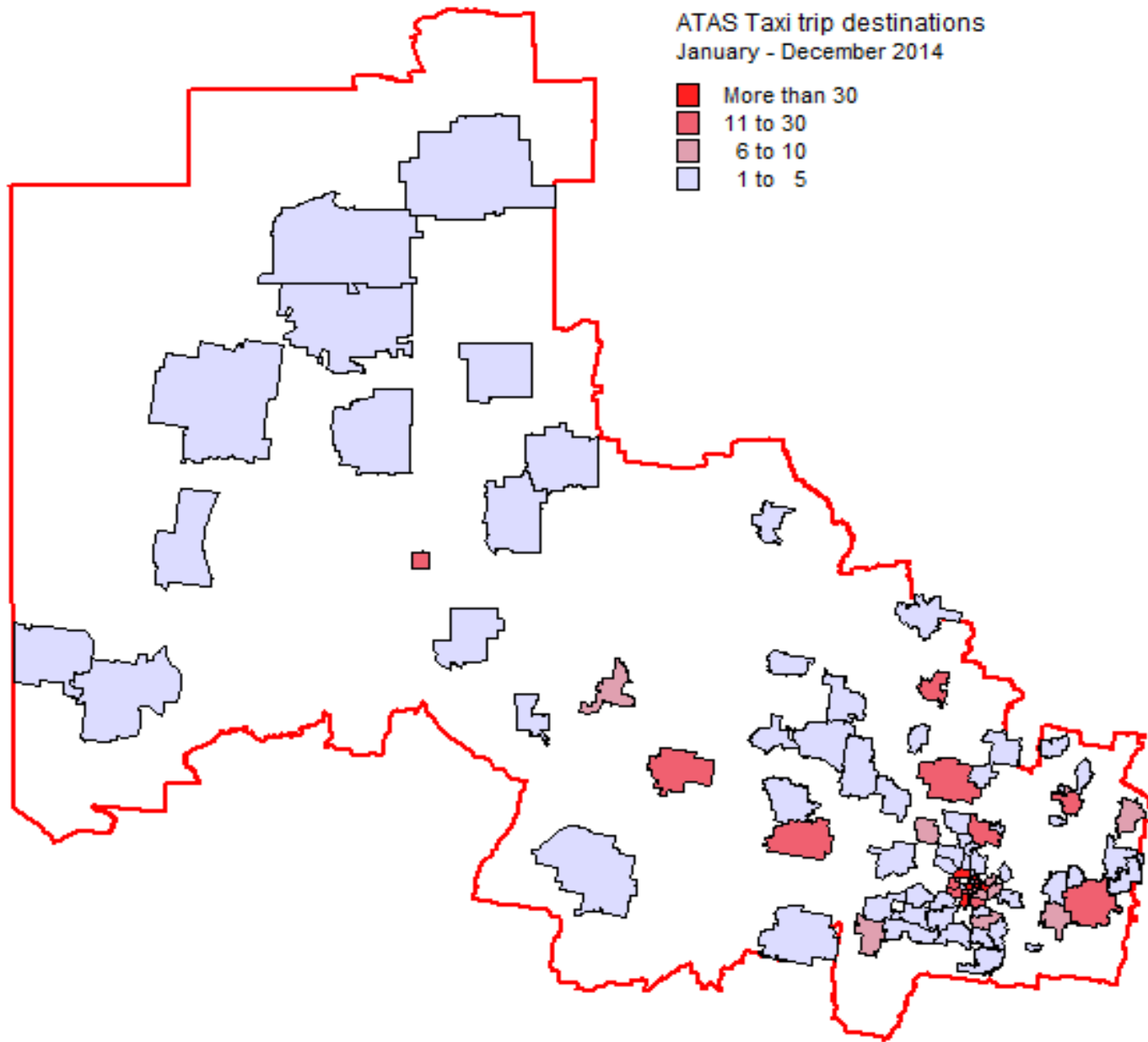
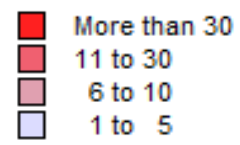


## Results cont.

**Number of Transports per year**



ATAS Taxi trip destinations  
January - December 2014



## Creating a complete solution



# ATAS Afterhours Transport Assistance Scheme



# Questions

