

THE IMPROVEMENT CHALLENGE

How local health performance information creates opportunities to improve rural and remote health outcomes

24 May 2015, Darwin Convention Centre

This is a workshop designed to help rural and remote health service managers, clinicians, consumers and researchers make better use of data to improve patient experiences and outcomes.

The workshop will focus on data and evidence available to Local Health/Hospital Networks and to the new Primary Health Networks that are due to begin operations on 1 July 2015. The workshop will also explore both international and Australian experiences with performance measurement and will equip participants with a greater understanding of the local health data available to them and how it may be best used for improving health service and healthcare performance.

Timing	Overview
9:00am – 9:30am	Registration
9:30am – 9:45am	<p>Welcome and Overview</p> <p>Gordon Gregory, <i>Chief Executive Officer National Rural Health Alliance</i></p> <p>Alison Verhoeven, <i>Chief Executive Australian Healthcare and Hospitals Association</i></p>
9:45am – 10:25am	<p>Performance Measurement</p> <p>Dr Diane Watson, <i>Chief Executive NHPA</i></p> <p>This session will discuss performance measurement and its relevance to health system improvements. Diane will draw on evidence from both International and Australian experiences, with a particular focus in Australia on variation across geographic regions.</p>
10:25am – 10:50am	<p>Performance Monitoring for the new Primary Health Networks: A working example of performance measures in primary health</p> <p>Mark Booth, <i>First Assistant Secretary Department of Health</i></p> <p>This session will provide an overview of how the Government proposes to measure and reward performance achievement for PHN's. Mark will also join us for the panel discussion later.</p>
10:50am – 11:15am	<p>Performance as a lever for change and improvement</p> <p>Dr Hugh Heggie, <i>A/General Manager & Director of Medical Services, NT Department of Health</i></p> <p>This session discusses how performance results can be used as an inspiration to change, including how data can support policy and program development, or identify areas for improvement.</p>

11:15am – 11:45am	Morning tea
11:45am – 12:45pm	<p>Measuring your performance: a facilitated group exercise</p> <p>Participants will work in table groups through an exercise to improve understanding, analysis and application of data. The workshop will utilise data from recent NHPA reports.</p>
12:45pm – 1:15pm	<p>Real Results: Meeting the challenge in Primary Health Care</p> <p>Sue Scheinplug, <i>Chief Executive Officer, West Moreton-Oxley Medicare Local</i></p> <p>Sharon Sweeney, <i>General Manager – Primary Health Care & Service Integration, West Moreton-Oxley Medicare Local</i></p> <p>This session will cover the work undertaken to obtain and use available data to prioritise efforts and resources to improve health outcomes in the West Moreton Oxley region.</p>
1:15pm – 1:45pm	Lunch
1:45pm – 2:15pm	<p>Panel discussion</p> <p>General Q&A with previous speakers facilitated by Lyndon Seys Chief Executive Officer, Alpine Health, AHHA Council Member and National Rural Health Alliance Board Member</p> <ul style="list-style-type: none"> • Mark Booth, <i>First Assistant Secretary Department of Health</i> • Alison Verhoven, <i>Chief Executive AHHA</i> • Dr Diane Watson, <i>CEO NHPA</i>
2:15pm – 2:45pm	<p>Improving health and wellbeing – innovative approaches to outcomes reporting</p> <p>Kirsty Linehan, <i>Department of Social Services</i></p> <p>The DSS Data Exchange has been introduced as part of the new way of working for grants by the Department of Social Services. It represents some exciting opportunities to collect and understand client outcomes being achieved in local communities, with a focus on improving the lifetime wellbeing of people and families in Australia.</p>
2:45pm – 2:55pm	<p>In focus: NHPA’s Build My Report tool</p> <p>The National Health Performance Authority will demonstrate the MyReport web portal, within the healthy communities website, that enables users to create statistical reports based on user preferences such as geographical area and indicator. Reports can be uniquely tailored to present data and information for specific geographical areas.</p>
2:55pm – 3:00pm	<p>Summation</p> <p>Alison Verhoven, <i>Chief Executive AHHA</i></p> <p>Dr Diane Watson, <i>CEO NHPA</i></p>
3:00pm	Close

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