NACCHO is a living embodiment of the aspirations of Aboriginal communities and their struggle for self-determination
“Corporate and Community: Strengthening Governance in the Aboriginal Community Controlled Health sector”

Donisha Duff
NACCHO Governance Project Officer
Corporate Governance

“the processes by which organisations are directed, controlled and held to account. It encompasses authority, accountability, stewardship, leadership, direction and control exercised in the organisation”

(ANAO 1999)
Community Governance

“community participation, engagement, management and decision-making while also implicating the broader aims of addressing community needs and building community capacity and wellbeing”

(Totikidis, Armstrong, Francis 2005)
Aboriginal Community Control

“Community Control is a process which allows the local Aboriginal community to be involved in its affairs in accordance with whatever protocols or procedures are determined by the Community”

(NACCHO 2011)
Challenges: ACCH sector

1990s  Public sector reforms
- competitive tendering

2010s  National Health Reform
- regionalisation of health

2010s  Australian Charities and Not-for-Profit Commission (ACNC)
- regulatory reform
NACCHO GMS Initiative

DoHA funded Governance & Member Support (GMS) Initiative until 30 June 2013

GMS Aim:

“to strengthen good practice in governance across the ACCH Sector”
National Principles & Guidelines for Good Governance

1. Implementing Community Control
2. Understanding their role
3. Delivery of the organisation’s objectives
4. Working effectively both as individuals and as a team
5. Exercising effective control
6. Behaving with integrity
7. Being open & accountable
State Level: VACCHO

- GMS functions integrated within Sector Quality Improvement (SQI) Unit
- Preparation & Self-Assessment Tool of National Principles & Guidelines (for Boards)
- To date: assisted 15 meetings, 6 on-site risk workshops & coaching, & 2 resource kits regarding risk identification & mitigation…
Regional Level: IUIH

- Institute for Urban Indigenous Health (IUIH) is a regional partnership of 4 ACCHs in SEQLD.

- Regional Innovation: Constitutional alignment, Board appointments (Company Secretaries), Board development, Governance Toolkit, Community Governance, Remuneration & Performance Reviews, CEO Development.
Organisational Health Check!

Clinical Services

Number of Patients

<table>
<thead>
<tr>
<th>Year</th>
<th>2009/10</th>
<th>2010/11</th>
<th>2011/12</th>
</tr>
</thead>
<tbody>
<tr>
<td>2959</td>
<td>3987</td>
<td>5549</td>
<td></td>
</tr>
</tbody>
</table>

B. Number of New Patients

<table>
<thead>
<tr>
<th>Year</th>
<th>2009/10</th>
<th>2010/11</th>
<th>2011/12</th>
</tr>
</thead>
<tbody>
<tr>
<td>269</td>
<td>1028</td>
<td>1562</td>
<td></td>
</tr>
</tbody>
</table>

Number of Health Checks Completed

<table>
<thead>
<tr>
<th>Year</th>
<th>2009/10</th>
<th>2010/11</th>
<th>2011/12</th>
</tr>
</thead>
<tbody>
<tr>
<td>281</td>
<td>453</td>
<td>527</td>
<td></td>
</tr>
</tbody>
</table>

D. Number of GP Management Plans

<table>
<thead>
<tr>
<th>Year</th>
<th>2009/10</th>
<th>2010/11</th>
<th>2011/12</th>
</tr>
</thead>
<tbody>
<tr>
<td>185</td>
<td>119</td>
<td>171</td>
<td></td>
</tr>
</tbody>
</table>
Emerging Issues: ACCH sector

- Constitutional Reform
- Regionalisation of ACCHSs
- Professional Development & Succession Planning
- CEO & Senior Staff Recruitment, Support, Remuneration
- Continuous Quality Improvement
- Clinical Governance
Recommendations

1. Continue to directly fund ACCH services for the provision of Aboriginal and Torres Strait Islander health

2. Continue to invest in strengthening the capacity of NACCHO & Affiliates to work with ACCH services

3. Reduce and simplify burden of reporting & accountability

4. Regional partnerships (MLs) with ACCHs
The End

www.naccho.org.au/connect