Lynn Short

Lynn Short completed her pharmacy degree at the University of Queensland in 1988 after working as a pharmacy assistant for 16 years. She ran the Thursday Island Pharmacy servicing the Torres Strait and Northern Peninsula Australia district since 2000. To achieve the pharmacy services required in the district over the past 13 years Lynn’s staff team grew from five to twenty-five. With the support of the Aboriginal and Torres Strait Islander Pharmacy Assistant Training Scheme (ATSIPATS, funded by the Australian Government under the 5th Community Pharmacy Agreement) Lynn developed an experienced remote predominantly Indigenous workforce to meet the specific needs of the community. Professional staff training benefits all concerned, the community, the pharmacy business, and the employee’s career development and satisfaction. Providing qualified Indigenous pharmacy assistants in Indigenous communities is culturally appropriate and encourages maximum communication to enhance QUM.