Paulette Kelly

Paulette Kelly is with the Rural Workforce Agency Victoria working within the Medical Specialist Outreach Assistance program to encourage provision of additional specialist services to rural Victoria via telehealth. The RWAV telehealth program is part of the Commonwealth’s ‘Connecting health services with the future: modernising Medicare by providing rebates for online consultations’ initiative. The aim of this initiative is to provide equitable access to specialist services for patients in rural, remote and outer metropolitan areas. The RWAV project aims to gain an improved understanding of specialists’ technology adoption behaviour.

Prior to joining RWAV, Paulette was an ehealth consultant with General Practice Victoria working with general practices to increase awareness of the Personally Controlled Electronic Health Record. Paulette spent four years in the academic sector, researching adoption issues in health information systems and earning a PhD for her efforts. This was preceded by seven years in senior ICT roles in the telecommunications industry working primarily in Europe.

Paulette’s professional and academic interests come from a desire to understand the positioning of ehealth in national health care reforms.

Paulette spent her formative years living in rural Victoria, the daughter of a rural doctor. Her interest in equitable access to health services for rural patients stems from this period.