

Garry Hansford

Garry Hansford is the Service Planning Manager at Goondir Health Services, an Aboriginal Community Controlled Health Service (ACCHS) providing primary health care to the local Aboriginal and Torres Strait Islander (ATSI) communities from Oakey in the south-east of Queensland to St George in the south-west of Queensland. Goondir has five full-time doctors working from three full-time clinics and a mobile outreach facility, over 30 clinical staff and a client base of almost 2,000 ATSI patients. As the Service Planning Manager, Garry has developed and implemented a reporting system that provides clinicians, managers and the executive with up-to-date data that allow quick evaluations and informed clinical and management decisions to be made. Where once the organisation relied on multiple data sources and anecdotal advice to guide service planning, the reporting system, called The Dashboard now provides clear evidence which can be accessed by staff, managers and the executive to inform decision-making that can lead to effective service delivery and improved health outcomes. Garry's background lies in community engagement and project management, and while he is not a clinician, he has worked in the health sector at both strategic and operational levels since 2009 and on the Darling Downs since 1995. His passion, sadly, is data, and his previous achievements include the publication of the first Darling Downs and South West Queensland Health Atlas, a project undertaken while he was the data and Planning Manager for the Darling Downs South West Queensland Medicare Local.