

# Engaging and empowering Clinicians to provide a sustainable Telehealth service

# Darling Downs Hospital and Health Service

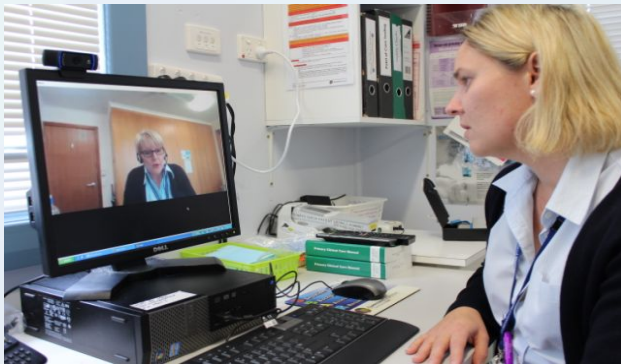


- 20 Hospitals inc 3 MPHS
- 5 Aged Care Facilities
- 1 PHC
- 4 Outpatient Clinics
- 77,388km<sup>2</sup>
- 2 Telehealth Positions – Admin and Nursing
- 2014-15 (Mar) – 3277 service events
- 2013-14 – 4083 service events

# Keys to a Sustainable Service

- Support from management
- Consultation
- Technology
- Embedding Telehealth
- Streamlining processes

# Support & Consultation



## Services Include;

Pre Admission

Mental Health

Orthopaedic

Allied Health services

TeleDentistry

Paediatric

Ante-Natal

Medical

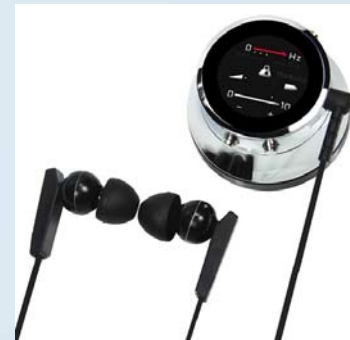
Interpreter Services

Respiratory

ENT

Endocrinology

# Technology



# Embedding Telehealth

- The rule and not the exception
  - Geriatric Services
  - HOTROD Inpatient Services
  - Specialised Telehealth Clinics
  - TeleDentistry into RACF
- Finding the Clinical Champion

# Streamlining Processes

- Admin booking processes
- Recording of data
- Satisfaction surveys with patients and staff
- Best practice